

## Technical Tip

NO	Tech-Tip No.	Model	Published by	Date	Public Scope
1'st Edition	PRT-T1734	C30/C40 Series. SL-C3010ND/XAA, 3010DW/XAA, C3060ND/XAA, C3060FW/XAA, C3060FR/XAA ,SL-C4010ND/XAA, C4012ND/XAA, C4062FX/XAA	ChulWoo Oh	May.26 <sup>th</sup> . 2017	All

■ **SUBJECT :** Cosmetic Appearance unacceptable to customer

**Symptom:** Customer cannot accept the fact that the cassette protrudes out past the front of the device

**Cause:** When the Legal Cassette is installed, it protrudes out past the front of the device. This is because the paper path of the device is in the rear of the cassette, which forces the extension of the tray to the front when loading Legal

This may cause dust contamination on the Feed Rollers in the Cassette resulting in jamming; or dissatisfaction on the part of the customer because of the appearance of the device when the Legal Cassette is installed



**Solution:** We have designed a cover for use with the LEGAL Cassette, which covers the gap on the front of the cassette. This will take care of the two issues listed above.

Please use part number JC63-05372A { COVER CASSETTE } to order through our Parts Channel, see photo1.

For the cover installation, please see Photo2.



Photo1 : COVER-CASSETTE (JC63-05372A)



Photo2 : Installation COVER-CASSETTE



Mounted photo

\* Caution : This document is just reference check guide for only issue occurrence case and this is not means that all of