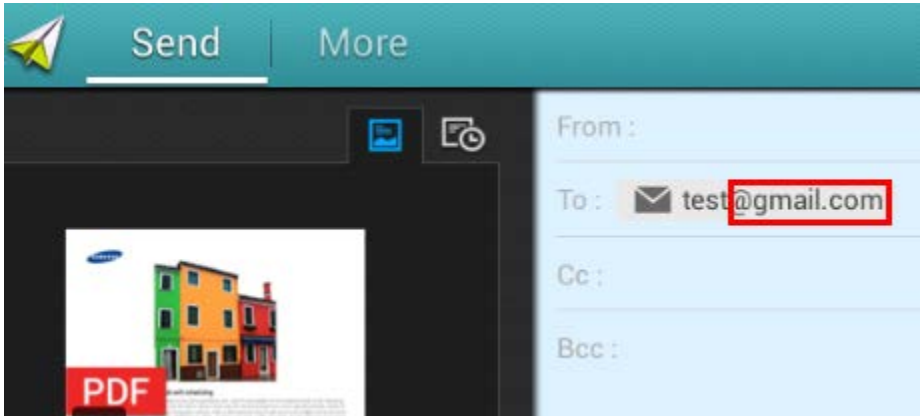


Technical Tip

NO	Tech-Tip No.	Model	Published by	Date	Public Scope
1st Edition	PRT-T1628	All	ByungWoon Oh	Dec. 27.2016	All

■ SUBJECT : ScanToEmail is blocked to Gmail account with default message

<p>□ Symptom</p>	<p>When user try to send email to Gmail account via ScanToEmail, email is blocked from Gmail server and it will not delivered to destination address if default message includes http://www.samsungprinter.com link.</p> 
<p>□ Reason</p>	<p>Gmail server block it because http://www.samsungprinter.com in body text is not connected to original domain but this link is redirected to http://www.samsung.com/sec/printers</p>
<p>□ Tech-Tip</p>	<p>Remove "http://www.samsungprinter.com" link from Default Message in Email setting or change it to "http://www.samsung.com/sec/printers"</p> 